

Jo Shapiro, MD, FACS

Jo Shapiro, MD, FACS, is an associate professor of Otolaryngology-Head and Neck Surgery at Harvard Medical School. She is Principal Faculty for the Center for Medical Simulation in Boston and a Consultant for the Massachusetts General Hospital Department of Anesthesia, Pain and Critical Care.



In 2008, she founded the Brigham and Women's Hospital Center for Professionalism and Peer Support where she served as the director for over 10 years. During that time the Center became a model for national and international institutions seeking methods to enhance a culture of trust and respect and improve clinician wellbeing. She continues to educate and assist organizations in developing specific programmatic and educational approaches such as peer support, wellbeing programs, professionalism initiatives, and conflict management.

She served as chair of the Ethics and Professionalism Committee of the American Board of Medical Specialties and has held multiple educational leadership roles including: senior associate director of Graduate Medical Education for Mass General Brigham, founding scholar of the Academy at Harvard Medical School, and president of the Society of University Otolaryngologists. She was one of BWH's first woman division chiefs. She serves on the faculty of the Harvard Leadership Development for Physicians and Scientists where she teaches giving difficult feedback. She was a faculty member of the Department of Surgery at BWH for over 35 years; her surgical expertise was in treating adults with oropharyngeal dysphagia. She was named as a finalist for the Schwartz Center Compassionate Caregiver Award. In 2019, Harvard Medical School gave her the Shirley Driscoll Dean's Award for the Enhancement of Women's Careers.